

**How would you like to know who lives where on your site?
Constantly updated as people move in and out.**



**If you need to, can you directly contact all residents in a block?
What about on a specific floor? Or Just owners?
Pharos can do this.**

Concierge Management



Are you still using paper to track items received at Concierge? Paper logs, handwritten notes to be delivered to residents' mailboxes, it can eat up your staff's day. Pharos can help. Many of our customers save at least 3 man hours per day.

Do you hold keys for your residents? Pharos includes a secure keyholding system, with residents notified when keys are collected / returned.

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Per block or floor communications
 How would you like to notify all of the residents in Johnson Block that their lift is currently out of order and an engineer is on his way? What about telling all residents on floor 8 of Wilson Block that the communal carpets are being cleaned today?

Send a message now, or schedule it for later, target your communication (by floor, block, all residents, just owners, ...). It is all fully tracked, logged and recorded.



Fully GDPR Compliant

We take your residents' privacy very seriously. Pharos has been built from the ground up with data security and privacy in mind. We are UK based, and your data is stored securely in the UK.

We have visited many concierges and designed Pharos around your needs to save you the maximum amount of man hours per day—without compromising on data security. We also work with you to ensure your internal data protection policies and procedures are adhered to.

Minimal effort installation

With Pharos, all you have to provide is a property list, and you can be up and running in no time.

Other software solutions require you to provide a full resident contact list for your site before their software will work.

Why should you have to collect your residents' details? We prefer them to register and give the data to you. This is a massive time-saver for your staff.

Different users, different permissions

You have a few staff, some may only deal with items awaiting collection, some will deal with resident registrations for your site, some may deal with contacting residents.

Our software has many levels of user access for staff, you can have as many staff accounts as you require. We also support Regional Manager level allowing them an oversight of their sites. We can also work directly with your national compliance and data analytics departments.



Full Reporting

Residents registered, items awaiting collection, items collected, keys currently signed out, keys currently held, items received per day, tracking dry cleaning, wine boxes, medicine and much more, the ratio of tenants to owners, when tenancies expire. Pharos gives you the tools to manage your site efficiently.

Contact us for a demo or more details
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